

Nemko Certification Scheme / Nemko Mark

PURPOSE

The Nemko Certification Scheme is a third-party product certification scheme intended to demonstrate conformity with applicable safety requirements through testing, certification, factory inspection, market surveillance, and ongoing surveillance activities.

The scheme is operated under Nemko's accreditation for product certification in accordance with ISO/IEC 17065 within the scope published by the Norwegian Accreditation (NA). Information regarding Nemko's accreditation status and accreditation scope is available through the Norwegian Accreditation website

The Nemko Certification Scheme covers a broad range of electrical and electronic products within Nemko's accredited certification scope. Applicable standards and certification requirements are determined during application review based on the product type, intended use, and certification scope requested

Products certified under the scheme are authorized to carry the Nemko N-Mark in accordance with Nemko marking requirements.



The Nemko N-Mark Certification Scheme is operated as a Type 5 product certification scheme in accordance with ISO/IEC 17067. Certification is based on an initial evaluation of the product and assessment of the manufacturing process through factory inspections. To maintain certification, Nemko performs periodic follow-up activities to confirm that certified products continue to comply with the applicable requirements

Certification is based on compliance with applicable standards, certification requirements, factory inspection requirements, marking requirements, and continued surveillance activities.

Certification activities are performed in accordance with the applicable certification agreement, certification requirements, and procedures established by Nemko. Nemko operates the certification scheme in an impartial, independent, and non-discriminatory manner.

PROCESS FOR CERTIFICATION

APPLICATION

Applications for new Nemko certificates or updates to existing certificates shall be submitted using forms provided by Nemko. The documentation required may vary depending on the product and applicable standards but normally includes information identifying the customer, applicant, manufacturer, production facilities, product models, technical specifications, trademarks, and other information necessary to evaluate compliance.

Before testing and certification activities commence, Nemko reviews the application and supporting documentation to verify that the product and certification scope are clearly defined, the applicable standards and certification requirements have been identified, sufficient technical information has been provided, and appropriate evaluation activities can be performed. Additional information may be requested where necessary.

Applicable standards and certification requirements are identified during the application review based on the product type, intended use, and requested certification scope.

The applicant is the holder of the certificate and is responsible for maintaining certification and paying applicable certification and annual license fees. Where the applicant is not the manufacturer, suitable authorization from the manufacturer shall be provided. The manufacturer remains responsible for the continued conformity of the certified product and shall inform Nemko of any modifications that may affect compliance with certification requirements.

Applications for new Nemko certificates or the updates of an existing Nemko certificate shall be submitted using specific forms requested from Nemko. The requirements regarding the documentation that must be enclosed to an application may vary for the different products but should include the below as a minimum. Other relevant documents may be requested during testing and/or certification.

1. Customer

A firm or a person placing the order. If the customer placing the order is not the applicant, a Power of Attorney shall be supplied with the application.

2. Applicant

A firm or a person who applies for a Nemko certificate. The applicant is the holder of the Nemko Certificate and will pay the annual license for the Nemko certificate. If the Applicant is different from the manufacturer, they must obtain a Power of Attorney from the manufacturer.

Applicants have access to Nemko's complaints and appeal procedures and may appeal certification decisions in accordance with the applicable procedures

3. Manufacturer

An organization, situated at a stated location or stated locations, that carries out or controls such stages in the process of bringing a product to the market as manufacture, assessment, verification, handling, and storage of a product.

A Manufacturer has full responsibility for continued compliance of the product with applicable certification requirements and undertakes all obligations in that connection, including informing Nemko of any changes that may affect compliance with certification requirements.

4. Factory(ies)

The location(s) at which the product is produced or assembled.

5. Product Information

Type of product(s), model name(s), technical data for all models, electrical ratings, product descriptions, model explanations, trademarks, trade names, critical component information, user documentation where applicable, and any other technical specifications necessary for certification.

TESTING & CERTIFICATION

Testing is performed to verify compliance with the applicable national, regional, or international standards and certification requirements. Testing may be conducted by Nemko laboratories, cooperating National Certification Bodies (NCBs) and laboratories operating within the IECEE CB Scheme, accredited third-party laboratories, or other laboratories that have been assessed and accepted by Nemko as competent for the applicable testing activities.

Following testing, Nemko evaluates the test reports, technical documentation, product markings, critical components, applicable standards, and other relevant information to determine whether all certification requirements have been fulfilled. For products subject to factory inspection requirements, the manufacturing location(s) shall successfully complete the applicable initial factory inspection before certification is granted. Factory inspection arrangements are reviewed as part of the evaluation process.

The evaluation results are independently reviewed by qualified personnel who have not participated in the evaluation activities. The review confirms that applicable standards have been correctly applied, the required evaluation activities have been completed, and sufficient evidence exists to support a certification decision. Certification decisions are made by authorized personnel independent of the evaluation process.

Upon successful completion of the certification process, Nemko issues a certificate identifying the certified product, certificate holder, manufacturer, manufacturing location(s), and applicable standards. Certified products may then be marked with the Nemko N-Mark in accordance with applicable marking requirements.

MARKING & CERTIFICATE HOLDER RESPONSIBILITIES

The Nemko N-Mark may only be applied to products covered by a valid Nemko Certificate and shall be used in accordance with Nemko marking requirements. The mark shall not be used in a misleading manner or applied to products that fall outside the certified scope. Misuse of the Nemko N-Mark may result in suspension or withdrawal of certification.

Further requirements for use of the Nemko N-Mark are specified in Nemko's [Policy for Use of Nemko Certification Marks](#).

Certificate holders are responsible for maintaining continued conformity of certified products, informing Nemko of product modifications before implementation, permitting factory inspections and other surveillance activities, cooperating with market surveillance activities, maintaining records of relevant complaints, implementing necessary corrective actions, and fulfilling applicable contractual and financial obligations.

MAINTENANCE, SURVEILLANCE & FEES

Certification remains valid only when ongoing surveillance activities demonstrate continued compliance with certification requirements. As part of the Type 5 certification scheme, Nemko performs surveillance activities which may include annual factory inspections, review of product modifications, assessment of complaints and field experience, monitoring of revised standards, investigation of product changes, and verification of continued compliance with certification requirements.

Factory inspections are conducted in accordance with applicable factory inspection requirements used by Nemko for the certification scheme, including applicable ETICS CIG requirements for factory inspection activities

Nemko may also conduct market surveillance activities to protect the integrity of the certification scheme and the Nemko N-Mark. Such activities may be initiated based on information received from authorities, customers, certification organizations, distributors, retailers, exhibitions, or observations made by Nemko personnel. Nemko may obtain products from retailers, distributors, importers, warehouses, exhibitions, online sales channels, or other legitimate sources to verify continued compliance and investigate possible misuse of the Nemko name or N-Mark.

Where surveillance activities identify non-conformities, Nemko may require corrective actions and may suspend or withdraw certification where appropriate.

Applicable fees for testing, certification, factory inspections, surveillance activities, annual licensing, and maintenance of certification are communicated through Nemko's contractual arrangements and fee schedules.

PUBLICATION & CONFIDENTIALITY

All valid Nemko Certificates will be made public on the Nemko website, [Certificate finder](#). The Certificate Finder may be used to confirm whether a Nemko Certificate is authentic and valid.

Certificate holders may reference their certification status and the associated certificate information in marketing material provided that such references are accurate, not misleading, and relate only to products covered by a valid certificate.

Information obtained during certification activities is treated as confidential except where disclosure is required by law, accreditation requirements, regulatory authorities, scheme owners, or where publication forms part of the certification scheme requirements.

CHANGES, VALIDITY, SUSPENSION AND WITHDRAWAL

Certificates shall be updated to address product modifications, new model variants, factory changes, manufacturer changes, trademark changes, or administrative corrections. Any change that may affect compliance shall be submitted to Nemko for evaluation before implementation. Certificate updates are normally issued as addenda to the original certificate.

A Nemko Certificate remains valid provided certification requirements continue to be fulfilled, annual fees are paid, factory inspections remain satisfactory, surveillance activities do not identify significant non-conformities, and the certificate has not been suspended, withdrawn, or surrendered.

Nemko may suspend certification where certification requirements are not fulfilled, corrective actions are not completed within agreed timeframes, financial obligations are not met, surveillance activities cannot be completed, or misuse of the certificate or N-Mark occurs. During suspension, affected products shall not be promoted or represented as certified.

Nemko may withdraw certification where compliance can no longer be demonstrated, significant non-conformities remain unresolved, financial obligations remain outstanding, or surveillance activities demonstrate that products placed on the market no longer comply with certification requirements. Where appropriate, relevant authorities, accreditation bodies, certification organizations, and scheme owners will be informed. Certificate holders will be informed of their right to appeal certification decisions.

COMPLAINTS & APPEALS

Any person or organization may submit complaints concerning Nemko certification activities, certified products, certificate holders, or the use of the Nemko N-Mark. Complaints shall be submitted in writing and are handled in accordance with Nemko's complaint handling procedures.

Information on how to submit a complaint is available on Nemko's website: [Complaint Submission Process | Impartial Handling and Resolution](#). Complaints may be submitted by email to complaints@nemko.com.

Applicants and certificate holders have access to Nemko's complaints and appeals procedures, including the right to appeal certification decisions in accordance with the applicable procedures. This includes decisions relating to certification, suspension, withdrawal, or changes to the certified scope. Appeals are processed in accordance with Nemko's appeals procedures.